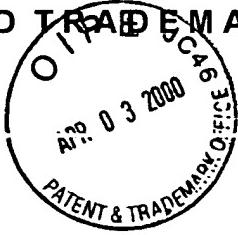


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**IN THE UNITED STATES  
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**Patent Application**

**Inventor:** Wendy S. Cook  
Gregory A. Denton

**Case:** 660001-477-Mosaix 1

**Serial No.:** 09/235,065

**Group Art Unit:**

**Filed:** January 21, 1999

**Examiner:**

**Title:** Call Center Telephone and Data Flow Connection System

**ASSISTANT COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231**

**SIR:**

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Please recognize Patrick T. King (Reg. No. 28231) of the Law Offices of Patrick T. King, 3361 Aptos Rancho Road, Aptos, CA 95003, as an Associate Attorney in the above-mentioned application, with full power to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

Telephone calls should be made to said Associate Attorney by dialing 831-685-6100.

All written communications, however, are to be addressed to Docket Administrator (Room 3C-512), Lucent Technologies Inc., 600 Mountain Avenue, P.O. Box 636, Murray Hill, New Jersey 07974-0636.

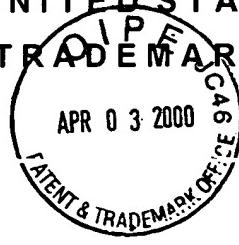
Respectfully,

By George C. Rondeau  
George C. Rondeau, Jr.  
Reg. No. 28,893

Date: 3/15/00

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NPR-4 2000

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE



Patent Application

Inventor: Wendy S. Cook  
Gregory A. Denton  
Case: 660001-477-Mosaix 1  
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TC 2700 MAIL ROOM

ASSISTANT COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231

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Associate Power Of Attorney

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Respectfully,

By George C. Rondeau  
 George C. Rondeau, Jr.  
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Date: 3/15/00